

Helping you live more independently

- Continue living in the comfort of your own home.
- Get prompt, caring assistance at the touch of a button – 24 hours a day, 365 days a year.
- Enjoy increased peace of mind for you and your family.

Philips Lifeline Medical Alert Service



Helping you live independently at home



SPECTRUM
HEALTH COMPANIES

Call: 888-741-3013

www.spectrumhealthcos.com

Reduce the worry of living alone



Home is where the heart is

Your home is where you're most comfortable, surrounded by everything that's familiar. But for seniors, it is estimated that more than half of all falls that result in injury happen at home.

Philips Lifeline can help you maintain your independence, and also give your family peace of mind.

Lifeline provides quick access to help, 24 hours a day

Lifeline is an easy-to-use medical alert service designed to reduce the risk of living alone. In the event of a fall or emergency, help is available at the push of a button.

The Lifeline Personal Help Button connects you to a trained Personal Response Associate who can send help quickly – 24 hours a day, 7 days a week.

Trusted by doctors, hospitals, and professional caregivers.

Lifeline, the leading medical alert service,* has helped over 6 million seniors and their families through the years. Our commitment to quality service has made us the industry leader. Lifeline is also recommended by thousands of hospitals and professional caregivers across the country.



* No. 1 claim is based on number of subscribers.

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Button signal range may vary due to environmental factors.

PHILIPS
Lifeline

Increased peace of mind for you and your family



Expert caring assistance, right when you need it

Press your Personal Help Button and you're connected directly to one of our highly trained Personal Response Associates, who will assess your situation. They can determine whether you require a visit from a neighbor or a family member, and can contact them for you.

If you need emergency services, they can dispatch assistance, retrieve relevant medical information from your profile, and even let emergency personnel know if you have a pet, all while you're on the line.

The Lifeline Response Center uses state-of-the-art technology, and our Personal Response Associates are caring and patient when speaking with you during an emergency.

Every second counts

In an emergency, delayed medical care can jeopardize your recovery. If you are alone, you never know how long it'll be before someone realizes you need help. Having access to help at the push of a button can reduce these risks. So, don't wait for a fall or medical emergency.

Getting the Lifeline service is quick and simple

Lifeline can give you greater peace of mind and a sense of confidence to help maintain independent living. There is no equipment to buy¹ and no long-term contract to sign.

Discover why Lifeline is the #1 medical alert service.

Call us today to get Lifeline!

1-888-741-3013

¹Applicable tax, monthly service fee and shipping and handling fees may apply. Minimum stay or service may be required. See our website for important information on how Lifeline works.

Your Lifeline options

Step 1: Select a Personal Help Button

Choose either a pendant or wrist style.



Step 2: Select a Communicator

Choose the one that best meets your needs.



CarePartner Basic Unit

Working with your existing telephone, this unit offers all the benefits of 24-hour medical alert service, along with two-way voice communication.



CarePartner Telephone

This senior-friendly unit is both a telephone and a two-way communicator with enhanced features, including:

- High-volume speaker, handset and ringer control
- Ability to record medication and appointment reminders to help you stay on schedule

How Philips Lifeline works

1

Summon help

When you need help, just press your **Personal Help Button**, which activates the CarePartner Communicator.



2

Professional intervention

Your **CarePartner Communicator** then dials the Lifeline Response Center and establishes two-way voice communication.



3

Personal response

Within seconds, a **Lifeline Response Associate** accesses your profile and quickly assesses the situation.



4

Closed loop

The Associate then contacts a neighbor, loved one or emergency services, based on your specific needs.

The Lifeline Response Associate will follow up to ensure that help arrived.

